

Operation 1

FISCH (Fish and seafood retailer)
Shop 239 Chadstone Shopping Centre

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Princess Highway CHADSTONE VIC 3148
Tel: 03 9569 8899, Fax: 03 9569 8899

Fisch

November 1, 2000

Mr. K P Chong
Managing Director
CCD & Associates Pty Limited
PO Box 88
NEWPORT VIC 3015

Dear Mr. Chong:

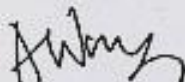
Thank you for introducing the Anti Bacterial Wash-down Unit (ABWU) in our fresh seafood retail outlet in Chadstone Shopping Centre. Over the years, we have tried a number of cleaning products and ways to maintain our outlets to the best possible standard with minimal fish odor to provide pleasant and hygienic shopping environment for our customer.

When we first installing the ABWU unit at the main water line, we were able to notice straight away the unpleasant odor in the shop being greatly reduced. After having used the equipment for 3 months now, we have been able to disinfecting the work benches and floors economically with simple wash down regularly with purified water from the ABWU unit, in an environmentally friendly way.

The ABWU has also helped to reduce the chance of bacterial contamination our case, seafood processing and preparation.

We would not hesitate recommending the use of this equipment to anyone seeking a similar application.

Sincerely,



Agnes Wong
Manager